1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
3	PUBLIC UTILITIES REGULAR OPEN MEETING
4	Thursday, May 27, 2021
5	Chicago, Illinois
6	
7	Met pursuant to notice via videoconference
8	at 11:30 a.m. at 160 North LaSalle Street, Chicago,
9	Illinois.
10	
11	CARRIE ZALEWSKI, Chairwoman (via Chicago Office)
12	(Via chicago orricc)
13	D. ETHAN KIMBREL, Commissioner (via Chicago Office)
14	(Via chicago orricc)
15	MARIA S. BOCANEGRA, Commissioner (via videoconference)
16	
17	MICHAEL T. CARRIGAN, Commissioner (via Springfield Office)
18	
19	
20	
21	BRIDGES COURT REPORTING BY: Stephen Mortensen,
22	Notary Public

1	CHAIRWOMAN ZALEWSKI: I am going to do a
2	soundcheck by way of roll call to make sure that we
3	can hear all Commissioners.
4	Commissioner Bocanegra?
5	COMMISSIONER BOCANEGRA: Good morning,
б	Chairman.
7	CHAIRWOMAN ZALEWSKI: Good morning.
8	Commissioner Carrigan, down in
9	Springfield?
10	COMMISSIONER CARRIGAN: Good morning,
11	Chairman.
12	CHAIRWOMAN ZALEWSKI: Good morning.
13	Commissioner Kimbrel?
14	COMMISSIONER KIMBREL: Good morning, Madam
15	Chair.
16	CHAIRWOMAN ZALEWSKI: Good morning.
17	Judge Teague-Kingsley?
18	THE COURT: Good morning, Madam Chairman.
19	CHAIRWOMAN ZALEWSKI: Good morning.
20	Under the Open Meetings Act and in
21	accordance with the Governor's executive orders, I
22	call the May 27, 2021, Regular Open Meeting to

1	order.
2	Before we proceed, for the clarity
3	of the record, I would ask everyone to state their
4	name before speaking and to speak slowly and
5	clearly so that the court reporter can capture
6	everything that is said.
7	I have already checked that all
8	four commissioners are present; we have a quorum.
9	We have ten requests to speak and
10	going in the order we received the requests to
11	speak, we'll hear from the following ten people.
12	1st: Sarah Blanco. 2nd: Dat Hoang Luu. 3rd:
13	Anthony Walraven. 4th: Beau Barber. 5th: Kenny
14	Crowe. 6th: Benjamin Theobald. 7th: Trevin
15	Gaffney. 8th: Jessica Motsinger. 9th: Marc
16	Girdler, and 10th: Allan Max Axelrod.
17	Under 2 Illinois Administrative
18	Code Section 1700.10, any person desiring to
19	address the Commission shall be allowed up to three
20	minutes. My advisor, Tetyana Rabczak, will have
21	the timer on the screen. Only one person may speak
22	on behalf of any organization. Please note that

1	the Commission will not respond directly to any
2	comments. Any person wishing to make further
3	comments may submit a written statement to the
4	Commission. The written comments may be submitted
5	by going onto the ICC website, which is
6	icc.illinois.gov. Go to the e-Dockets system and
7	look for the related docket and click the "File a
8	Comment" link. You can also call the ICC's
9	consumer services division at (800) 524-0795, and
10	they will help you submit the comment.
11	First: Sarah Blanco. Are you on?
12	MS. BLANCO: Yes.
13	CHAIRWOMAN ZALEWSKI: Ms. Blanco, please
14	state and spell your name for the record, and then
15	we will start the clock.
16	MS. BLANCO: My name is Sarah Blanco.
17	That's Sarah, S-A-R-A-H, Blanco, B-L-A-N-C-O. I'm
18	with the Champaign-Urbana Party for Socialism and
19	Liberation and my comment this week is pretty
20	short.
21	Despite the way it's being
22	portrayed, the pandemic is not over. We are

1	nowhere near herd immunity. Children under 12
2	can't be vaccinated. In so many ways, people are
3	living in a state of uncertainty. For many people
4	with underlying health conditions, uncertainty
5	about exactly how safe they are, people uncertain
6	about when they'll have a job again, and so much
7	some forms of uncertainty are entirely unnecessary.
8	And one of these is uncertainty about being able to
9	keep their lights on. It's stressful for people to
10	not know if they'll be able to qualify for utility
11	assistance programs and a moratorium would take
12	away this stress and uncertainty in a time where
13	people do not need any more of it. So that's it.
14	So thank you.
15	CHAIRWOMAN ZALEWSKI: Thank you.
16	Next is Dat Hoang Luu.
17	MR. LUU: I'm here. Can you hear me?
18	CHAIRWOMAN ZALEWSKI: We can hear you,
19	Mr. Luu. If you could just state and spell your
20	name, please. Then you may proceed.
21	MR. LUU: My name is Dat Hoang Luu, D-A-T
22	H-O-A-N-G L-U-U.

1	So I just want to say that you
2	just a couple of months ago, we were seeing
3	articles all over, you know, the media, talking
4	about how America's hospital system is, you know,
5	cracking under the pressure of the pandemic. The
6	acknowledgment from the Illinois legislators with
7	passing the bill for utility relief, as well as the
8	fact that, you know, our caseload is still
9	increasing day by day. It shows a very, very
10	obvious sense that the pandemic is not over at all.
11	And yet the ICC has not responded
12	to this in any meaningful capacity since utility
13	shutoffs have continued past April 1. And
14	America's pandemic policy is designed towards not
15	allowing hospitals to be overrun, but why do we
16	have to settle for that when we can continue to
17	eliminate the humanitarian disaster that has been
18	occurring all across the state?
19	And so there's a lot of talk about
20	how tons of businesses are not being able to find
21	workers. And yet, these very same industries of
22	which it is hardest, such as line cooks and

1	essential workers have been among the most hard-hit
2	by the pandemic. People are dying at a higher rate
3	in those jobs than anywhere else. And yet, people
4	are the ICC just refuses to do anything.
5	CNBC has released an article
6	showcasing a study in California demonstrating just
7	that. You know, people don't want to go to jobs
8	that pay less and yet at the same time are the most
9	deadly. And this is going to affect our recovery.
10	So I think it's pretty clear that the ICC has got
11	to do something and not just sit and twiddle their
12	thumbs. This is far from over. Thank you.
13	CHAIRWOMAN ZALEWSKI: Thank you.
14	Next, Anthony Walraven.
15	MR. WALRAVEN: Okay. Can you hear me?
16	CHAIRWOMAN ZALEWSKI: I can hear you,
17	Mr. Walraven. Please state and spell your name and
18	then you may proceed.
19	MR. WALRAVEN: My name is Anthony Walraven.
20	Anthony is A-N-T-H-O-N-Y, Walraven is W-A-L-R-A, V,
21	as in "Victor," E-N.
22	I want to thank you, members of the

1	ICC, for allowing me the opportunity to speak with
2	you today. I'm a peer of the Peoria Area
3	Democratic Socialists of America. I'm a proud
4	member of AFSCME Local 3464 here in Peoria. Our
5	GSA chapter is proud to be a part of the No Ameren
6	Shutoffs coalition.
7	I've lived in Peoria my whole life
8	and I love my town and that's why I'm here today.
9	Because brothers and sisters in Peoria are
10	suffering. An April 15 Washington Post article
11	highlighted the crisis my hometown is facing.
12	During the Fall, five percent of the households in
13	ZIP Code 61605 had their power shut off in the
14	midst of a pandemic. This ZIP Code is among one of
15	the poorest in the country and is indicative of the
16	economic destruction that's been wrought in my
17	hometown as we suffered de-industrialization and
18	cracks in capitalism.
19	As this was going on, seemingly no
20	one in Peoria was aware. What little safety net we
21	have was completely inadequate to address those
22	issues. People who couldn't file for unemployment

1	because they were paid in cash weren't able to get
2	assistance. Mothers and fathers had to choose
3	between food and water and electricity while trying
4	to avoid getting sick while lacking basic
5	necessities. And all this was going on with the
6	limited moratorium that we already had in place.
7	So, unfortunately, it's only
8	getting worse now. People making \$300 a week are
9	now being hit with 3- and \$4,000 electrical bills.
10	People who are now just getting back to work after
11	months of inactivity are being asked to pay money
12	they don't have to have their water turned on.
13	Without a moratorium, and with the limited reach of
14	our safety net, I would ask the ICC to explain to
15	the people of Peoria going through this, how
16	they're going to manage.
17	Due to the work of many people in
18	Peoria, awareness of this issue resurfaced at city
19	council. In a bipartisan measure, passed ten to
20	one, they called upon the Governor to institute a
21	utility shutoff moratorium. I can assure you that
22	my city's government is not a bastion of radical

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1	politics. Indeed, many of our republic many of
2	our council members are republican. The citizens
3	of Peoria need help. We need your help.
4	In other parts of the state
5	government, billion-dollar subsidies are being
6	discussed for already profitable utility companies
7	in this state. In the first quarter of 2021, the
8	Ameren Corporation, the power provider in my area,
9	announced a 64 percent increase on Ameren's per
10	share year over year in 2020. Some of that money
11	is directly coming from the misery of my neighbors.
12	This pandemic has highlighted how
12 13	This pandemic has highlighted how the working class in Peoria, and everywhere else in
13	the working class in Peoria, and everywhere else in
13 14	the working class in Peoria, and everywhere else in this state, are expected to suffer so the well-off
13 14 15	the working class in Peoria, and everywhere else in this state, are expected to suffer so the well-off can eat in their restaurants, have their stores
13 14 15 16	the working class in Peoria, and everywhere else in this state, are expected to suffer so the well-off can eat in their restaurants, have their stores stocked, and have their needs met. The very least
13 14 15 16 17	the working class in Peoria, and everywhere else in this state, are expected to suffer so the well-off can eat in their restaurants, have their stores stocked, and have their needs met. The very least that can be done is to ensure that everyone in
13 14 15 16 17 18	the working class in Peoria, and everywhere else in this state, are expected to suffer so the well-off can eat in their restaurants, have their stores stocked, and have their needs met. The very least that can be done is to ensure that everyone in Illinois has power and water in their homes when
13 14 15 16 17 18 19	the working class in Peoria, and everywhere else in this state, are expected to suffer so the well-off can eat in their restaurants, have their stores stocked, and have their needs met. The very least that can be done is to ensure that everyone in Illinois has power and water in their homes when they get back from work.

1	citizens over the utility, that protects the
2	neighbors over utility companies that are making
3	millions profiting off of providing basic human
4	necessities. I ask that you allow Peoria, which
5	has been kicked around for decades by crisis and
6	challenges, that has had our unions broken and our
7	jobs sent away. The ability to make sure that
8	every child in our city has running water in their
9	home and light to read by. Thank you for your
10	time.
11	CHAIRWOMAN ZALEWSKI: Thank you,
12	Mr. Walraven.
13	Next, Beau Barber.
14	MR. BARBER: Can you hear me?
15	CHAIRWOMAN ZALEWSKI: We can hear you,
16	Mr. Barber.
17	MR. BARBER: Okay. My name is Beau Barber,
18	spelled B-E-A-U B-A-R-B-E-R.
19	Hi. My name is Beau Barber. I am
20	a precinct committee person for the Ogden 1
21	Precinct, a part of the Champaign County Democratic
22	Party, and I'm here to talk about, you know,

1	support for a moratorium as we have before, and
2	again, and again, and here we are yet again. I'm
3	here to talk about maybe some more recent stuff.
4	So Aqua Illinois cited in their
5	late compliance filing submission for the monthly
6	costs and collection reports for both March and
7	April they submitted both of those several days
8	late with the excuse saying it was due to
9	unanticipated personnel absence.
10	I learned that through FOIA,
11	through the Freedom of Information Act, and I just
12	I learned that's just an excuse the ICC is
13	willing to accept, as it, "Does not invoke or
14	concern any ICC policy." Well, considering that,
15	you know, we're trying to figure out where people
16	have been the most highly impacted and trying to,
17	you know, output resources and focus, you know
18	focus people's energies to help people get their
19	power either restored or help prevent getting their
20	power shut off, it's kind of good to have this
21	stuff on a timely basis.
22	Because, you know, during this

1	time in March and April when Aqua Illinois was
2	allowed to submit their stuff way much later,
3	935 households were disconnected by them across
4	those two months. And I highly doubt a majority of
5	those people had the opportunity to automatically
6	be forgiven for such, you know, lax treatment as
7	Aqua Illinois. And I know other companies have
8	submitted a day or two late on more than one
9	occasion as well. The least literally almost
10	the least that you could do even right now, is just
11	try to ensure timely filings by these companies.
12	Speaking on the topic of FOIA's,
12 13	Speaking on the topic of FOIA's, we know that acronym NAS, which stands for No
13	we know that acronym NAS, which stands for No
13 14	we know that acronym NAS, which stands for No Ameren Shutoffs, the coalition, that wasn't
13 14 15	we know that acronym NAS, which stands for No Ameren Shutoffs, the coalition, that wasn't developed by the coalition itself. That was
13 14 15 16	we know that acronym NAS, which stands for No Ameren Shutoffs, the coalition, that wasn't developed by the coalition itself. That was developed and mentioned by the ICC stakeholder
13 14 15 16 17	we know that acronym NAS, which stands for No Ameren Shutoffs, the coalition, that wasn't developed by the coalition itself. That was developed and mentioned by the ICC stakeholder council on utility shutoffs, and that's subject to
13 14 15 16 17 18	we know that acronym NAS, which stands for No Ameren Shutoffs, the coalition, that wasn't developed by the coalition itself. That was developed and mentioned by the ICC stakeholder council on utility shutoffs, and that's subject to FOIA, too. And, you know, the late release on the
13 14 15 16 17 18 19	we know that acronym NAS, which stands for No Ameren Shutoffs, the coalition, that wasn't developed by the coalition itself. That was developed and mentioned by the ICC stakeholder council on utility shutoffs, and that's subject to FOIA, too. And, you know, the late release on the previous ICC meeting's video, that has provided the

1	behind closed doors since July of last year?
2	You know, we know that moratoriums
3	are shown to help the spread of COVID-19. If I'm
4	in your shoes, I don't care how close we are to
5	being in the clear right now. You stacked the deck
6	so people and children like my niece, who caught
7	COVID, are safe, and they can be safe until we
8	truly are in the clear. To not do so is a
9	deliberate choice on your part and it's helping
10	spread COVID-19 across the state to two-year-olds
11	like my niece. So again, do your job. Thank you.
12	CHAIRWOMAN ZALEWSKI: Thank you, Mr. Barber.
13	Next is Kenny Crowe. Second call
14	for Kenny Crowe.
15	MR. AXELROD: Kenny needs to know how to
16	unmute his phone.
17	CHAIRWOMAN ZALEWSKI: Okay
18	MR. CROWE: There we go. Can you hear me
19	now?
20	CHAIRWOMAN ZALEWSKI: Yeah. We can hear
21	you, Mr. Crowe.
22	MR. CROWE: Okay. My name is Kenny Crowe.

1	Well, it's Kenneth, but I go by Kenny. K-E-N-N-Y
2	C-R-O-W-E.
3	CHAIRWOMAN ZALEWSKI: You may proceed,
4	Mr. Crowe.
5	MR. CROWE: Okay. I would like to give you
6	some facts. Christian County, last month, that's
7	where I live, had close to 50 power shutoffs. And
8	Pana, the town I live in, had 15 and from the start
9	of this pandemic, well, at least several months
10	ago, Christian County has had over 230 and Pana's
11	had about 65.
12	Now, there's other bodies that
13	have recognized with more of the NAS and what
14	we're trying to do. Some of these bodies are the
15	Urbana and Bloomington and Peoria city councils,
16	Macon and Champaign County democratic parties,
17	bodies like that. I'd like you to know that a lot
18	of this that we're trying to do, it isn't about
19	trying to get a free ride. So I think some people
20	might think that.
21	I myself, just so you know, I'm in
22	no danger of utility shut off. I'm an essential

1	worker and I've been working through the entire
2	pandemic and I've made enough. But this is,
3	however, about not holding people responsible for
4	the things that they have no control over. Now,
5	the state is starting to reopen and there's a
б	vaccine coming around, and that's all good news,
7	but the lack of proper amount of time for those who
8	are suffering and have suffered the most is, as I
9	feel, shameful.
10	And these bodies, some of them
11	that I mentioned and some of them that I didn't,
12	they're already aware of this and it doesn't seem
13	like the ICC is. Now the fact that a body like the
14	ICC still refuses to take a stand for those whose
15	voices cannot carry very far is regarded by myself
16	as an embarrassment to that body, and I'd like to
17	see that change. I, as a citizen of Illinois, am
18	speaking today, not for myself, but for those who
19	are worried and for those who are trying to get
20	back on their feet, and who are once again finding
21	themselves being given insufficient support or
22	resources by their own government in which they're

1	paying taxes for.
2	Now, I live in a town where a man
3	one time was in a Walgreens commenting about how he
4	can't even afford to purchase cold medicine. Now,
5	the point is, people are very poor in some parts of
6	Illinois and that man wasn't necessarily lazy or
7	unemployed. He's just a sufferer of crippling
8	taxation, lack of social programs, and low wages.
9	Now when you have more multi-hundred power bills
10	and utility bills, that's a nightmare for some of
11	these people. I mean, these people are the ones
12	that are most affected.
13	And they are people that you
14	really never see. They blend into the background,
15	and I care about them. That's why I wanted to
16	speak today is because I've noticed them and
17	they're waiting for bodies like the ICC to notice
18	them, too. So I would like to ask the ICC to stand
19	with these other bodies, and the people of
20	Illinois, and remember the slogan that we came out
21	with months ago in this pandemic, "All In Illinois"
22	because that's how we've all been trying to be, but

1	Illinois' own Commerce Commission hasn't been all
2	in and I request that you get all in.
3	I'm Kenny Crowe and I represent
4	the Christian County Democratic Socialists of
5	America. Thank you for your time.
б	CHAIRWOMAN ZALEWSKI: Thank you, Mr. Crowe.
7	Next is Mr. Benjamin Theobald.
8	THE COURT REPORTER: Excuse me, Chair. This
9	is your court reporter.
10	MR. THEOBALD: Yes, I'm
11	THE COURT REPORTER: Excuse me, Chair. Can
12	we just remind everybody to please mute themselves
13	if they're not speaking?
14	CHAIRWOMAN ZALEWSKI: Absolutely. Yes.
15	It's a good reminder. Please mute your line if you
16	aren't speaking.
17	Benjamin Theobald, are you unmuted?
18	MR. THEOBALD: Yes. I should be.
19	CHAIRWOMAN ZALEWSKI: Great. Okay.
20	MR. THEOBALD: All right.
21	CHAIRWOMAN ZALEWSKI: We can hear you.
22	Please state and spell your name and then we'll

1	start the clock.
2	MR. THEOBALD: Okay. My name is Ben
3	Theobald, B-E-N, last name T-H-E-O-B-A-L-D. I am a
4	member or liaison of Champaign-Urbana DSA and I
5	reside in the city of Urbana. And I am, once
6	again, asking that a moratorium, preferably a
7	mandatory moratorium, be put back on utilities here
8	in Illinois.
9	Currently our fully vaccination
10	rate is only about 39 percent. I, myself got my
11	second dose of the vaccine last Thursday. And
12	before that, it took me about it was the
13	first vaccination, it was about four weeks. So
14	really, it took me a full month to get fully
15	vaccinated. That's a lot of time for between
16	then, and so this is going to be a long process
17	until we, until everyone in Illinois is can get
18	the vaccine and until we are get to herd
19	immunity.
20	And I will state, as I've
21	mentioned before, other states have passed a
22	moratorium Rhode Island and New York, despite

1	their corrupt Governor Andrew Cuomo. Six bodies in
2	Illinois have said that there needs to be
3	protections on utilities. Bloomington, Urbana,
4	Peoria, Macon County dems, and Champaign County
5	dems. I know right the seven-day average of
6	COVID cases this past week has been roughly over
7	1,000, about 1,158 COVID cases.
8	Unemployment numbers which were
9	just released a few hours ago rose to 18,920 in the
10	last week, which was up from 17,530. Obviously,
11	finding employment during a pandemic isn't easy.
12	As we mentioned, a lot of people who, maybe, worked
13	at jobs such as service worker jobs, perhaps, maybe
14	don't and that don't pay enough, probably aren't
15	going to want to go back to a job that makes them
16	vulnerable, especially if they are parents.
17	And it's my view that the CDC,
18	last year, when the pandemic started, sent a letter
19	to all 50 governors specifically about the need for
20	utility protections because people can't live in
21	you can't protect yourself from things such as
22	COVID if you're not able to wash your hands. And

1	obviously, nobody can live in a place without
2	water.
3	There was a story by ABC-7
4	released at that came out on May 4, where
5	tenants were being forced out from their local
6	renters. She had fallen work on hard times.
7	That's one of the first times that I commented, it
8	was very similar, where a woman lost her job and
9	well, I think my time's coming out, so I'll just
10	again say please put back the moratorium on utility
11	shutoffs here in Illinois. Thank you.
12	CHAIRWOMAN ZALEWSKI: Thank you.
13	Next is Trevin Gaffney.
14	MR. GAFFNEY: Hello. Can you hear me?
15	CHAIRWOMAN ZALEWSKI: We can hear you,
16	Mr. Gaffney.
17	MR. GAFFNEY: Thank you. My name is Trevin
18	Gaffney. I am a member of the Bloomington-Normal
19	Democratic Socialists of America, and I, and our
20	collective, we're just wanting to speak today to
21	hope to encourage you folks to extend this
22	moratorium, very much, and I'm hoping that you're

going to take seriously these stories by Anthony,
and Kenny, and Ben, and Sarah, and that
wonderful people that are working very hard and
have definitely said things that I've heard even in
this call that I think are well worth being heard.
When a comrade and I spoke to the
Bloomington City Council, we had a unanimous
decision, an agreement that this moratorium should
be extended, that we are obviously still in the
throes of this. I've worked at the Salvation Army
for a couple of months and have seen firsthand a
firsthand account of people that are dealing with
homelessness as a direct result of them being shut
off or their rent not being able to be paid.
Very much, in Bloomington, we are
trying to pay attention to this issue. And again,
the Democratic Socialists of Bloomington are very
worried about this becoming a way bigger issue. We
very much hope that you, you know, use this
privilege that we do have to be able to help folks,
especially those that are going to be hurt worse in
this pandemic. I thank you for my time, and I

1	would like to relinquish the rest of my time.
2	Thank you.
3	CHAIRWOMAN ZALEWSKI: Thank you.
4	Next is Jessica Motsinger.
5	MS. MOTSINGER: Hello. My name is Jessica
6	Motsinger and I am residing currently in Saint
7	Clair County. I am also a precinct committee
8	person for the Saint Clair County dems and I'm the
9	leader and founder of Indivisible Metro East and
10	I'm connected with our state and national groups as
11	well. And we all support the moratorium being
12	extended for people, especially during this time.
13	Now, the problem that we have is
14	even though HB2877 passed, and that increases the
15	housing stability for Illinois households that
16	apply by June 7, is the date, for the 1.1 billion
17	in rent assistance and the 400 million in mortgage
18	assistance. However, while the funding for the
19	utility providers to relieve the debt was
20	mentioned, it has yet to be appropriated. None of
21	the funds were appropriated yet, so nobody has
22	truly been helped yet.

1	Now, there is a while it was
2	signed into law, in the end, it did not improve the
3	utility situation that the citizens and your
4	constituents are suffering from right now. My
5	county here outside of Cook County has had the
6	largest amount of shutoffs and disconnections, and
7	we have people here that are just, you know,
8	poverty wages and poverty means that when your
9	electricity and your utilities get turned off, they
10	have a heyday with late fees, service reconnection
11	fees and everything else and all that does is add
12	to the burden.
13	Now, I know you guys have not
14	really listened to our pleas and extended the
15	moratorium, but I'm asking you, give people a
16	break. People are at a breaking point, even down
17	here in southern Illinois and everyone I talk to
18	wishes that they had a little bit of help because
19	the help hasn't come enough. It's not soon enough.
20	I know people are trying, but just a little bit
21	longer and we need a little bit of empathy.

<sup>22</sup> We're not just here as a profit motive for Ameren

1	and the privatized water companies.
2	So please start viewing us as
3	citizens. The poor are not somehow morally worse
4	than the rest of folks. I am speaking, as a
5	person, that I do not need Ameren. I have 33 solar
6	panels. I did that because I've had my electric
7	turned off multiple times while my husband was
8	deployed and we had pay issues. So there is
9	nothing more traumatizing than having toddlers in
10	the house on a summer day and hearing that click
11	and the power going off. Because you know, as soon
12	as you're a day or two late again, they're going to
13	turn it off and you're going to have more late
14	fees.
15	All they're doing is acting
16	predatorily towards the citizens of Illinois that
17	are in most need. This affects the kids and this
18	affects a lot of people that are disabled and they
19	need your empathy. Please do the right thing.
20	Extend the moratorium, at least until June 7.
21	Thank you so very much for your time and I hope you
22	guys have a great day.

1	CHAIRWOMAN ZALEWSKI: Thank you.
2	Next is Marc Girdler.
3	MR. GIRDLER: Hello. Can you hear me?
4	CHAIRWOMAN ZALEWSKI: We can hear you,
5	Mr. Girdler.
6	MR. GIRDLER: My name is Marc Girdler.
7	That's M-A-R-C G-I-R-D-L-E-R. I'm with the Decatur
8	Club of the Communist Party and I don't know if
9	you're aware, but the Washington Post came out with
10	a national story about Decatur, specifically, on
11	how poorly utility assistance and rent assistance
12	are being given out to our citizens.
13	We were granted over half a
14	million dollars months ago. You know how much of
15	that money is still sitting there uncollected?
16	Over \$400,000. Enough to get a national news
17	outlet to come here to find out what was going
18	wrong.
19	Every obstacle you can put in
20	front of people are being put in front of people.
21	Esoteric things that people would have no idea
22	about, even if you worked within the system.

1	People who desperately need help are unable to get
2	it for no other reason than ridiculous
3	means-testing methods. But it's not just poor
4	people that are having trouble getting help.
5	Thousands of families right here in Illinois are
6	being turned away for help simply because they
7	haven't had to ask for it in the last three years.
8	So I would ask you who are you
9	there to represent? It's not poor people. You've
10	shown that is not the case. It's not working-class
11	people because they're not able to get the help
12	either. That doesn't seem to move you. Even your
13	corporate overlords are taking in money hand over
14	fist during this pandemic.
15	There is no harm in setting the
16	moratorium back up again. It doesn't make any
17	sense. Maybe instead of coming back to Decatur to
18	do another story, the Washington Post should do a
19	story on this board and the individuals that make
20	it up because something doesn't make sense here.
21	You're literally helping no one. People are dying,
22	people are getting sick.

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1	formed last July when we realized what was coming.
2	And I was looking at my Facebook
3	memories earlier today. One of the things that I
4	had said was "I'm concerned that pandemic relief
5	meant to prevent evictions will only last through
6	the decennial census." There are some things about
7	this pandemic that were glaringly obvious because
8	that was one of those things that exactly happened.
9	On October 13, the Supreme Court
10	stopped the census, and on November 13, Governor
11	Pritzker ended the blanket eviction protection.
12	The cynicism of the state body cannot be hidden
13	with archival work that we have been more than
14	forthcoming to do.
15	Last time we spoke, I talked to
16	you about the households in Joliet, the Illinois
17	Poor People's Campaign communicated to us, "We're
18	at risk of shutoffs." They've been shut off. You
19	were asked to speak, not even to spend money, to
20	speak before that happened, and yet you did not. I
21	want you to sit with that for a moment.
22	The Utility Disconnection

1	Avoidance Program that was implemented has a
2	glaring gap as well. One of the things that it did
3	was it did not apply to households that were
4	already shut off. So the households that were shut
5	off between April 14 and the implementation date of
6	April 22, they were out of luck.
7	And if we look at the
8	disconnection numbers, it looks eerily similar to
9	the last week of September of 2020, where over
10	16,000 households were shut off. What were the
11	shutoff numbers in April, I wonder? Oh right, over
12	16,000 households. So we have households that were
13	failed by this body that can be fixed with a stroke
14	of a pen.
15	You need to advocate for these
16	folks. We shouldn't have had to lift a finger to
17	stay safe in this state. In New York, they've
18	implemented these policies. In California, they've
19	implemented these policies. In Texas, they've
20	implemented these policies. In Arkansas, they've
21	implemented these policies. In over a dozen
22	states, they've implemented these policies, yet in

1	Illinois, we've not.
2	The fact of the matter is that the
3	utility companies have had the chance to
4	demonstrate their goodwill. They have none. They
5	were asked to provide the disconnection notices
6	like they were required to up until April to the
7	Public Health District. The water utility said,
8	"No." The power utility said, "No." How much
9	clearer do you need it to be?
10	Maybe this will help. Other
11	speakers have mentioned that six bodies have spoken
12	up against utility shutoffs. As of this past
13	Monday, it's seven. The McDonough County
14	Democratic Party unanimously passed a resolution
15	calling for a moratorium. When will you speak?
16	Thank you.
17	CHAIRWOMAN ZALEWSKI: Thank you,
18	Mr. Axelrod.
19	This concludes our Public Comment,
20	so we are going to move on to our agenda.
21	There are edits to the April 29,
22	2021, Public Utilities Regular Open Meeting

1	Minutes. Are there any objections to approving the
2	minutes as edited?
3	(No verbal response.)
4	CHAIRWOMAN ZALEWSKI: Hearing none, the
5	minutes are approved.
6	Under our Electric Items.
7	Item E-1 concerns ERM 21-042, which
8	is Mount Carmel's filing to modify its Rider D,
9	Parallel Generation Service. This filing is an
10	annual adjustment made in accordance to the
11	directives of Part 430 of the Commission's Rules,
12	and will slightly increase the rates pertaining to
13	the purchases of electricity from co-generation and
14	small power production facilities. The revised
15	rates will go into effect June 1 of 2021.
16	Commission Staff has reviewed the revisions, finds
17	them to be reasonable, and recommends not
18	suspending the filing. Are there any objections to
19	not suspending the filing?
20	(No verbal response.)
21	CHAIRWOMAN ZALEWSKI: Hearing none, the
22	filing is not suspended.

1	Item E-2 concerns ERM 21-044,
2	which is ComEd's filing to modify its Rider POG, or
3	Parallel Operation of Retail Customer Generation
4	Facilities. This filing will reduce rates
5	pertaining to purchases of electricity from
6	co-generation at small power production facilities
7	under Part 430 of the Commission Rules. The
8	revised rates will go into effect on May 29 of
9	2021. Commission Staff has reviewed the revisions,
10	finds them reasonable, and recommends not
11	suspending the filing. Are there any objections to
12	not suspending the filing?
13	(No verbal response.)
14	CHAIRWOMAN ZALEWSKI: Hearing none, the
15	filing is not suspended.
16	Item E-2 [sic] concerns the
17	petition for approval of a revised long-term
18	renewable resources procurement plan. The order
19	finds that the IPA's proposal to defer payments for
20	remaining contract obligations impacted by the
21	anticipated budget shortfall is prudent, reasonable
22	and best supported by the record evidence. The

1	order extends both the 2010 long-term power
2	purchase agreements, and the 2015 through 2017
3	utility distributed generation procurement expenses
4	from contacts, deferrals and prioritizes Illinois
5	Solar for All expenses. The order also approved
6	full payment of obligations under the renewable
7	portfolio standard during the first six months of
8	the 2021 through 2022 delivery year. Are there any
9	objections to approving the order?
10	(No verbal response.)
11	CHAIRWOMAN ZALEWSKI: Hearing none, the
12	order is approved.
12 13	order is approved. Item E-4 concerns Docket 20-0499,
13	Item E-4 concerns Docket 20-0499,
13 14	Item E-4 concerns Docket 20-0499, which was a complaint against CleanChoice Energy
13 14 15	Item E-4 concerns Docket 20-0499, which was a complaint against CleanChoice Energy regarding deceptive business practices in violation
13 14 15 16	Item E-4 concerns Docket 20-0499, which was a complaint against CleanChoice Energy regarding deceptive business practices in violation of the Commission's rule governing alternative
13 14 15 16 17	Item E-4 concerns Docket 20-0499, which was a complaint against CleanChoice Energy regarding deceptive business practices in violation of the Commission's rule governing alternative retail electric suppliers. CleanChoice petitioned
13 14 15 16 17 18	Item E-4 concerns Docket 20-0499, which was a complaint against CleanChoice Energy regarding deceptive business practices in violation of the Commission's rule governing alternative retail electric suppliers. CleanChoice petitioned the Commission for interlocutory review of the
13 14 15 16 17 18 19	Item E-4 concerns Docket 20-0499, which was a complaint against CleanChoice Energy regarding deceptive business practices in violation of the Commission's rule governing alternative retail electric suppliers. CleanChoice petitioned the Commission for interlocutory review of the administrative law judge's February 25, 2021,

1	CleanChoice is arguing that the
2	ALJ erred in not addressing CleanChoice's argument
3	that the complainant, the Environmental Law and
4	Policy Center, does not have statutory right to
5	bring claims under Section 2EE of the Consumer
6	Fraud and Deceptive Business Practices Act. The
7	ALJs ruling saw that the ELPC's claims were
8	properly brought under the Public Utilities Act and
9	thus the Commission has explicit authority to
10	adjudicate claims under the Consumer Fraud Act as
11	it relates to the alternative electric suppliers.
12	However, the ALJ granted
13	CleanChoice's motion to dismiss without prejudice,
14	citing that the counts in the complaint were
15	insufficiently pled and directing ELPC to file an
16	amended complaint. The ALJ also held that
17	CleanChoice cannot prematurely argue against what
18	ELPC may file in an amended complaint.
19	The Commission agrees with the
20	ALJ. The Commission also agrees with Staff that
21	CleanChoice's request for Commission review is
22	improper at this time, and may not be addressed

1	prematurely before ELPC's amended complaint is
2	filed. Therefore, the Commission denies the
3	Petition for Interlocutory Review. Are there any
4	objections to denying the Petition for
5	Interlocutory Review?
6	COMMISSIONER BOCANEGRA: Madam Chairman,
7	this is Commissioner Bocanegra. I'm actually going
8	to be objecting to today's ruling. I do have a few
9	comments to make, if that's okay.
10	I just want to note that, in my
11	opinion, I think that this particular docket has an
12	unusual procedural path that's been somewhat
13	unclear, but so has the filing that has been
14	submitted, and I think some of the orders in this
15	case. For example, I think CleanChoice has alleged
16	that, you know, ELPC has pled claims under the
17	Consumer Fraud Act, and that it has no standing to
18	pursue these claims.
19	Yet it seemed that the Court has
20	found that ELPC had not filed under that statute.
21	Yet also found that it had standing to pursue that
22	claim. What's even more confusing to me is in the

1	Court's February ruling, it specifically referred
2	to 22 counts filed by ELPC, and the ruling
3	specifically included violation of the Consumer
4	Fraud Act.
5	And despite the fact that the
6	March 3 ruling claims that ELPC filed under 10-101
7	of the Act, what's confusing to me is not a single
8	citation to this particular statute in the Public
9	Utilities Act appear in its complaint. Rather,
10	there's references to 16-115, Part 412, and of
11	course, the Consumer Fraud Act.
12	The only reference in the or
	The only reference in the of
13	the first complaint, rather, is under Section
13 14	
	the first complaint, rather, is under Section
14	the first complaint, rather, is under Section 10-108, which it doesn't speak to, in my opinion,
14 15	the first complaint, rather, is under Section 10-108, which it doesn't speak to, in my opinion, the complaint itself, but rather 108 speaks as to
14 15 16	the first complaint, rather, is under Section 10-108, which it doesn't speak to, in my opinion, the complaint itself, but rather 108 speaks as to who can bring a claim, not what claim.
14 15 16 17	the first complaint, rather, is under Section 10-108, which it doesn't speak to, in my opinion, the complaint itself, but rather 108 speaks as to who can bring a claim, not what claim. And as to the issue of speaking
14 15 16 17 18	the first complaint, rather, is under Section 10-108, which it doesn't speak to, in my opinion, the complaint itself, but rather 108 speaks as to who can bring a claim, not what claim. And as to the issue of speaking with particularity, I agree with ClearChoice [sic]
14 15 16 17 18 19	the first complaint, rather, is under Section 10-108, which it doesn't speak to, in my opinion, the complaint itself, but rather 108 speaks as to who can bring a claim, not what claim. And as to the issue of speaking with particularity, I agree with ClearChoice [sic] that the allegations so far are high-level, they're

1	any actual harm, or even indirect harm, to either
2	ELPC or whoever they claim to be representing.
3	So for me, I feel as though I
4	would have granted CleanChoice's request for review
5	on the clarification as, to me, there seems to be
б	these questions of law and fact on the issue of
7	consumer fraud allegations. Thank you.
8	CHAIRWOMAN ZALEWSKI: Thank you. I will now
9	call to vote. So if you are in favor of denying
10	the petition for interlocutory review, please say
11	"Aye," and if you are opposed, please say, "Nay.".
12	Commissioner Bocanegra?
13	COMMISSIONER BOCANEGRA: Nay.
14	CHAIRWOMAN ZALEWSKI: Commissioner Carrigan?
15	COMMISSIONER CARRIGAN: Aye.
16	CHAIRWOMAN ZALEWSKI: Commissioner Kimbrel?
17	COMMISSIONER KIMBREL: Aye. Yeah, I think
18	the ALJ got this correct. Okay. That's all I
19	have.
20	CHAIRWOMAN ZALEWSKI: I vote "Aye" as well.
21	The three ayes have it, and
22	therefore, the petition is denied.

1	Item E-5 concerns Docket 20-0771,
2	which is a complaint against ComEd regarding the
3	destruction of complainant's thermostat following a
4	power outage. The parties have filed a stipulation
5	and a joint Motion to Dismiss, indicating that all
б	issues have been resolved and requesting the
7	Commission dismiss the complaint with prejudice.
8	Are there any objections to granting the Motion to
9	Dismiss?
10	(No verbal response.)
11	CHAIRWOMAN ZALEWSKI: Hearing none, the
12	motion is granted.
13	Item E-6 concerns Docket 21-0062,
14	which is a complaint against ComEd alleging that a
15	faulty meter caused the complainant to receive
16	abnormally high electric bills. The parties filed
17	a stipulation and joint Motion to Dismiss
18	stipulating that all matters in dispute have been
19	resolved and requesting that the Commission dismiss
20	the complaint. Are there any objections to
21	granting the Motion to Dismiss?
22	(No verbal response.)

1	CHAIRWOMAN ZALEWSKI: Hearing none, the
2	motion is granted.
3	Item E-7 concerns Docket 20-0832,
4	which is ComEd's tariff sheets, to consider revenue
5	neutral tariff changes related to cost allocation
6	and rate design. Among other requirements, the
7	order adopts a modified formula for calculating the
8	railroad class load through adjustment, directs
9	ComEd to evaluate and present in its next rate case
10	how to produce or phase out the flow through
11	adjustment if warranted, and directs ComEd to
12	initiate a working group to determine the
13	appropriate compensation for prior use of railroad
14	facilities. The order directs ComEd to take the
15	next step towards full revenue responsibility for
16	the railroad class.
17	The order directs Staff to prepare
18	a report within 121 or excuse me, 120 days of
19	the order describing issues and setting forth the
20	parameters of a possible future proceeding
21	regarding issues surrounding Staff's recommendation
22	that ComEd initiate a process to take over

1	ownership of residential customer-owned primary
2	overhead facilities. The order also directs Staff,
3	ComEd, and other relevant stakeholders to engage in
4	discussions to address these issues. The order
5	approves tariff changes related to cost allocation
б	and rate design. Are there any objections to
7	approving the order?
8	(No verbal response.)
9	CHAIRWOMAN ZALEWSKI: Hearing none, the
10	order is approved.
11	Items E-8 and E-9 concern
12	application for Certification to Install, Maintain,
13	or Repair Electric Vehicle Charging Station
14	Facilities. The order grants the licenses, finding
15	that the applicants meet the requirements. Are
16	there any objections to considering these items
17	together and approving the orders?
18	(No verbal response.)
19	CHAIRWOMAN ZALEWSKI: Hearing none, the
20	orders are approved.
21	Items E-10 through E-14 concern
22	applications for Authority to Install Distributed

1 00110	
1	Generation Facilities in Illinois. The orders
2	grant the certificates, finding that the applicants
3	meet the requirements. Are there any objections to
4	considering these items together and approving the
5	orders?
б	(No verbal response.)
7	CHAIRWOMAN ZALEWSKI: Hearing none, the
8	orders are approved.
9	Items E-15 through E-19 concern
10	requests for confidential treatment of information
11	in the petitioner's report. The orders grant the
12	protection, finding that the information is highly
13	proprietary and confidential. Are there any
14	objections to considering these items together and
15	approving the orders?
16	(No verbal response.)
17	CHAIRWOMAN ZALEWSKI: Hearing none, the
18	orders are approved.
19	Item E-20 concerns a MidAmerican
20	petition to enter into a contract with an
21	affiliated interest to purchase wind power
22	equipment. The order grants the petition, finding

1	that the financing proposal set forth in the
2	petition is in the public interest and supported by
3	the evidence filed in this docket. Are there any
4	objections to approving the order?
5	(No verbal response.)
б	CHAIRWOMAN ZALEWSKI: Hearing none, the
7	order is approved.
8	Items E-21 through E-25 concern
9	petitions to cancel Energy Efficiency Installer
10	Certificates. The orders cancel the certificates.
11	Are there any objections to considering these items
12	together and approving the orders?
13	(No verbal response.)
14	CHAIRWOMAN ZALEWSKI: Hearing none, the
15	orders are approved.
16	Items E-26 and E-27 concern
17	applications for Certifications to Install Energy
18	Efficiency Measures in Illinois. The orders grant
19	the certificates, finding that the applicants meet
20	the requirements. Are there any objections to
21	considering these items together and approving the
22	orders?

1	(No verbal response.)
2	CHAIRWOMAN ZALEWSKI: Hearing none, the
3	orders are approved.
4	Under Gas Items.
5	Item G-1 concerns Docket 20-0722 in
6	which Nicor seeks approval to implement a pilot
7	program that would allow renewable natural gas
8	production facilities to interconnect with Nicor
9	Gas's system, and to place into effect Rate 81
10	General Renewable Gas Interconnection Service
11	Pilot. In its briefs on exceptions, Nicor requests
12	that the Commission grant oral argument pursuant to
13	Illinois Administrative Code, Section 200.85083
14	regarding Nicor's exception to the proposed orders.
15	Are there any objections to granting the request
16	for oral argument?
17	(No verbal response.)
18	CHAIRWOMAN ZALEWSKI: Hearing none, the
19	request for oral argument is granted. The oral
20	argument will be held on June 8 at 12:30 in a
21	virtual online format. A due notice of the oral
22	argument will be issued shortly.

1	Item G-2 concerns Nicor's proposed
2	general rate increase and revisions to other terms
3	and conditions of service. The Commission's
4	investigation is still ongoing, so the filing needs
5	to be re-suspended. The order re-suspends the
б	filing until December of 2021. Are there any
7	objections to re-suspending the filing?
8	(No verbal response.)
9	CHAIRWOMAN ZALEWSKI: Hearing none, the
10	filing is re-suspended.
11	Under Telecommunications Items.
12	Items T-1 through T-3 concern
13	application for designation as eligible
14	telecommunications carriers for the purpose of
15	receiving federal rural digital opportunity fund
16	support. The orders grant their applications with
17	conditions, finding that the applicants meet the
18	requirements. Are there any objections to
19	considering these items together and approving the
20	orders?
21	(No verbal response.)
22	CHAIRWOMAN ZALEWSKI: Hearing none, the

1	orders are approved.
2	Items T-4 through T-17
3	concern requests to be an eligible
4	telecommunications carrier status and designation
5	so that the carriers can receive federal funding,
6	including funding awarded through the FCC's Rural
7	Digital Opportunity Fund Auction. The order grants
8	the applications. Are there any objections to
9	considering these items together and approving the
10	orders?
11	(No verbal response.)
12	CHAIRWOMAN ZALEWSKI: Hearing none, the
13	orders are approved.
14	Items T-18 and T-19 concern
15	petitions for confidential treatment of information
16	in the petitioner's annual reports. The orders
17	grant the protections, finding that the information
18	is highly proprietary and confidential. Are there
19	any objections to considering these items together
20	and approving the orders?
21	(No verbal response.)
22	CHAIRWOMAN ZALEWSKI: Hearing none, the

1	orders are approved.
2	Item T-20 concerns the petition
3	from Cibolo Creek Ventures to cancel its
4	Certificate to Provide Local and Inter-Exchange
5	Telecommunications Services. The order cancels
6	their certificate and directs the petitioner to
7	file any outstanding annual reports with the
8	Commission within 60 days of the date of the order.
9	Are there any objections to approving the order?
10	(No verbal response.)
11	CHAIRWOMAN ZALEWSKI: Hearing none, the
12	order is approved.
13	Item T-21 concerns an application
14	from Cintex Wireless for a Certificate of Wireless
15	Authority to Operate as a Retailer of
16	Telecommunications Services throughout Illinois.
17	The order grants the certificate, finding that the
18	applicant meets the requirements. Are there any
19	objections to approving the order?
20	(No verbal response.)
21	CHAIRWOMAN ZALEWSKI: Hearing none, the
22	order is approved.

1	Under Miscellaneous Items.
2	Item M-1 concerns initiation of a
3	proceeding under Section 2-202(i-5) of The Public
4	Utilities Act to determine the proper apportionment
5	of assessments among the entities subject to the
6	jurisdiction of the Commission. Section 2-202(i-5)
7	requires the Commission to initiate this proceeding
8	no less than every three years to determine the
9	relative costs to the Commission of exercising its
10	regulatory function with respect to those
11	industries and service providers so that it may
12	assess costs to support the funding of the agency.
13	The order initiates the proceeding. Are there any
14	objections to approving the order?
15	(No verbal response.)
16	CHAIRWOMAN ZALEWSKI: Hearing none, the
17	order is approved.
18	Item PR-1 concerns Nicor Gas's
19	Application for Rehearing in Docket 20-0606 which
20	is a proposed revenue neutral tariff filing to
21	address issues arising from the Storage Study
22	presented in Docket number 18-1775.

1	Nicor Gas requests a hearing for
2	the limited purpose in having the Commission modify
3	the portion of the order addressing the time frame
4	to submit an evaluation of the optimal customer
5	size limits for Daily Read accounts. The
6	Administrative Law Judge notes that during the
7	evidentiary phase of the docket, no party proposed
8	a particular time frame for the company to conduct
9	its evaluation. Instead, Staff first raised the
10	proposal to submit the evaluation within 90 days of
11	the order in its brief on exceptions.
12	The Administrative Law Judge
13	agrees with Nicor Gas that because Staff's
14	suggestion for an evaluation in 90 days was not
15	made until the brief on exceptions, no party has
16	significant time to comment. The ALJ notes that
17	granting rehearing for this limited purpose would
18	give all parties an opportunity to respond to
19	Staff's suggestion and determine whether the 90
20	days' deadline for an evaluation is feasible in
21	light of the other directives concerning the daily
22	lead size limit in its order. Are there any

1	objections to the granting of the application for
2	rehearing?
3	(No verbal response.)
4	CHAIRWOMAN ZALEWSKI: Hearing none, the
5	rehearing is granted.
б	Under Other Business.
7	Item 0-1 concerns approval of
8	batches, contracts, and confirmations under the
9	Illinois Adjustable Block Program. Are there any
10	objections to approving the program administrator's
11	submissions?
12	(No verbal response.)
13	CHAIRWOMAN ZALEWSKI: Hearing none, the
14	submissions are approved. This concludes our
15	Public Utilities Agenda.
16	Judge Teague-Kingsley, do we have
17	any other matters to come before the Commission
18	today?
19	THE COURT: No. We don't. But I just
20	wanted to clarify that Items T-1 through T-17 were
21	all approved, correct?

1	THE COURT: Yes. Those are all approved,
2	correct?
3	CHAIRWOMAN ZALEWSKI: Yes. They were.
4	THE COURT: Thank you. That's all.
5	CHAIRWOMAN ZALEWSKI: Thank you.
6	Do any other Commissioners have any
7	items to discuss?
8	COMMISSIONER CARRIGAN: Chairman, this is
9	Commissioner Carrigan, if I may?
10	CHAIRWOMAN ZALEWSKI: Please.
11	COMMISSIONER CARRIGAN: Thank you, Madam
12	Chair. I'd like to take a minute to formally
13	welcome a new summer intern to our team and to the
14	ICC. His name is Tyler Smith. Tyler started with
15	us on Monday, May 17. Tyler is a graduate of the
16	Indiana University School of Public and
17	Environmental Affairs and a current law student at
18	Marquette University with an interest in
19	environmental law. He joins us with a wealth of
20	previous energy policy and environmental experience
21	and we're thrilled to have him on board this
22	summer. I, we, generally welcome Tyler Smith to

1	the ICC. He just finished his first year of law
2	school, and we're very glad to have him. Thank
3	you.
4	CHAIRWOMAN ZALEWSKI: Thank you,
5	Commissioner. And welcome, Tyler. We're glad to
6	have you on board and with your welcome, I'd also
7	like to mention that I want to thank and say
8	farewell to my intern, Sarah Soleiman. I want to
9	thank her for her good work and diligence. It's
10	her last week with the Commission. Sarah is
11	graduating this May with her JD from the University
12	of Illinois College of Law. We appreciate her help
13	and we wish her all the success and growth in her
14	professional career, and we hope that she stays in
15	touch.
16	Finally, I want to remind
17	customers again, who are at risk of service
18	disconnections of the state's Utility Disconnection
19	Avoidance Program or UDAP, created by the governor,
20	which allocates \$80 million to help households in
21	crisis. Through this UDAP program, eligible
22	customers that are LIHEAP or PIP recipients and are

1	at risk of disconnection may receive a one-time
2	credit of at least \$250 and up to a maximum of
3	\$5,000 for each eligible utility account.
4	LIHEAP is the Low Income Home
5	Energy Assistance Program, and PIP is the
6	Percentage of Income Payment Plan. Both programs
7	are designed to help eligible low-income households
8	pay for energy services and to help avoid
9	disconnections. If you believe you are eligible
10	for LIHEAP and PIP and not currently signed up,
11	please call your LIHEAP agency to see if you
12	qualify. You can find your local agency by looking
13	at the CCO's dedicated Help Illinois Families
14	website, which is helpillinoisfamilies.com or call
15	their hotline, (833) 711-0374.
16	I also want to remind customers if
17	you receive a disconnection notice that you can
18	avoid being shut off from service if you act
19	quickly. Call your utility and work out a deferred
20	payment arrangement. The utility can also tell you
21	whether you qualify for bill payment assistance due
22	to what you owe in arrearages.

1	Finally, I'd like to remind
2	everyone on a few other resources currently
3	available to customers. Eligible Illinoisans can
4	enroll in the Low Income Home Energy Assistance
5	Program, or LIHEAP, by calling 1 (877) 411-WARM or
6	9276. The Help Illinois Families Initiative is a
7	state effort to provide home energy assistance
8	released to eligible Illinoisans through May.
9	There's only a few days left to this program.
10	Residents can learn more about the initiative by
11	visiting the website at the Department of Commerce
12	and Economic Opportunity.
13	Also, The Illinois Commerce
14	Commission stands ready to assist customers
15	navigate their options. The ICC has both English
16	and Spanish-speaking customers, or computer
17	counselors, rather, who can help you file a
18	complaint Monday through Friday, 8:30 to 5:00. The
19	number is 1 (800) 524-0795. There is also
20	additional information on our ICC website,
21	icc.illinois.gov under the consumer's tab.
22	Do Commissioners have any other

1	comments?
2	(No verbal response.)
3	CHAIRWOMAN ZALEWSKI: Hearing nothing and
4	without objection, the meeting is now adjourned.
5	Thank you.
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